



# Nondiscrimination Notice

## Discrimination is Against the Law

North Pointe Surgery Center ("NPSC") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. NPSC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

NPSC provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats upon request)

NPSC provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact NPSC's Grievance Officer:

Melissa Weik  
North Pointe Surgery Center  
170 North Pointe Boulevard, Lancaster, PA 17601  
Telephone: (717) 735-6650  
Fax: (717) 735-6651  
Email: [mweik@fixbones.com](mailto:mweik@fixbones.com)

If you believe that NPSC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with NPSC's Grievance Officer. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, NPSC's Grievance Officer is available to assist you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, S. W.  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

